

# Grant Hendricks

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https://gnh.one/

Cybersecurity Student with passion for aligning security architecture plans and processes with security standards. In search for a position that will aid in the ability to gain experience and extend knowledge in cybersecurity and informatics, to be able to fulfill the goal of becoming a cybersecurity researcher.

## EDUCATION

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**Bachelor in Cybersecurity**, *University of Cincinnati, Cincinnati, Ohio*

Anticipated May 2027

Transfer student as of Fall of 2025.

**Bachelor in Cybersecurity**, *Northern Kentucky University, Highland Heights, KY*

Related Course Work: Information Technology Fundamentals, College Algebra, Unix Systems, Object-Oriented Programming, Computer Networks, Cybersecurity Analysis, Information Ethics, Statistics, Foundations of Informatics, Information Security Management, Software Security, Database Programming, Operating Systems

**High school Diploma**, *Milford, Ohio*

Graduated May 2022

## EXPERIENCE

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**Raising Canes**, *Cincinnati, Ohio*

April 2023 – Present

- Establish highly empathetic relationships with clients and earn a reputation for surpassing standard goals for service.
- Respond to inquiries from customers regarding products, services, and company-related information, as well as providing outstanding support and personalized recommendations to address their needs.
- Oversee cash drawers in multiple checkout stations and maintain an adequate cash supply.

**Domino's Pizza**, *Milford, Ohio*

April 2022-January 2023

- Oversaw operations of the entire store, including providing customer service, maintain current knowledge of policy and procedure to ensure proper execution of product.
- Provide exceptional customer service to each customer by utilizing extensive knowledge of products and services to create welcoming and positive experiences.

**Bed Bath and Beyond**, *Mason, Ohio*

November 2020 – October 2022

- Responded to customer inquiries regarding products, services, and corporate information.
- Provided cross-training opportunities and served as a backup support for organizational leaders. In addition to enhancing operational efficiency and team productivity by implementing best practices.

## ADDITIONAL SKILLS

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- Customer Service
- Web Design (HTML, CSS, JS)
- Python
- Cybersecurity Analysis
- Networking
- iOS Development
- Java
- Electrical Hardware

